

# Operation Give Back: FAQs

## GENERAL INFORMATION

### **What is Youth2Seniors?**

Youth2Seniors is a 501(C)3 non-profit that creates intergenerational programs to engage youth, enhance the lives of senior citizens and bridge generations.

Our intergenerational programs include- art classes, giving programs and intergenerational day (annual community event/fundraiser).

### **What is Operation: Give Back?**

Operation: Give Back is a Youth2Seniors' program designed to help families and youth learn about ways they can positively impact their community together.

### **What is xocial?**

Xocial (pronounced 'social') has developed the online platform for Operation: Give Back. By teaming together—Youth2Seniors and xocial have developed a set of challenges for all ages that can be accessed anytime from anywhere! You will use the xocial app to manage challenges and track progress—along the way you will collect XP (xocial points)!

### **What ages is this geared for?**

All ages! Youth as young as 2 and elders as old as 100+ can participate in our flexible program with a variety of challenges.

### **Who can sign up?**

This program is open to all registered Youth2Seniors participants!

### **How much does it cost?**

Participation is FREE!



## UNDERSTANDING CHALLENGES

### **What is a challenge?**

A challenge is a specific activity that you choose to complete for points. They may be focused on giving time, talent or money in a variety of ways: i.e. attend a Y2S art class, celebrate grandparents day, donate money to a cause, learn about ways to give back.

### **Do I have to complete one challenge before starting the next?**

No! You can accept as many challenges as you want and work on them at the same time. Complete challenges at your own pace.

### **Can I complete the same challenge more than once?**

Yes! Each challenge can be completed more than once and you will collect points each time you complete it. For instance, you will collect points each time you attend a Y2S art class!

### **Do I need to send 'proof' that I completed a challenge?**

Most challenges do not require proof—we trust you! There are a few challenges that may require you to submit a picture! Although we may not 'require' proof—we love to see our program at work, so please send us pictures and share your story with us whenever you can!

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## GETTING STARTED

**How do I get started in the program?**

- 1) Go to the Giving Page on the Y2S website
- 2) Register as a participant with Youth2Seniors
- 3) Request a login

**I've received my login—now what?**

You need to access the app on your computer or mobile device and accept your first challenge! There are three ways to access the Operation: Give Back site

- 1) go to the giving page at Y2S and click on the link
- 2) go to <https://app.xocial.com/>
- 3) download the xocial app to your mobile device!

## COLLECTING AND REDEEMING POINTS

**What are XP?**

XP (xocial points) are points that are collected each time you complete a challenge.

**How do I collect points?**

Once you complete a challenge the points will be added to your score! You can always check your status on the leaderboard! In September we will add up your points for the year!

**Are all challenges worth the same amount of points?**

No! Different challenges have different levels of complexity and impact. Some challenges are worth more points than others!

**What are giving rewards?**

As you complete more challenges you get more points. Each year we add up all your points and that will earn you Youth2Seniors prizes! See our rewards list for more information.

**How do I collect my prizes?**

Join us at Intergenerational Day in October to collect your prizes!

**How do I find out more information?**

Go to [www.youth2seniors.org](http://www.youth2seniors.org) or email [giving@youth2seniors.org](mailto:giving@youth2seniors.org)



# Operation: Give Back Rewards

Level 1 (x points) - Y2S water bottle

Level 2 (x points) - Y2S t-shirt

Level 3 (x points) - Y2S bear

Level 4 (x points) - Y2S notebook

Level 5 (x points) - 1 hours pass to jump street

Level 6 (x points) -

Level 7 (x points) - 2 movie tickets (\$20 Value)

Level 8 (x points) - Art set

Level 9 (x points) - Bear party to make 10 bears

**Highest point Earner for the Year**—private 60 minute art session with a Y2S art teacher

*This is a draft list of rewards! 2016 Rewards are being finalized and will be published in the summer*

- \* You must be a registered participant with Youth2Seniors to track and collect rewards.
- \* Rewards are cumulative!
- \* Levels and awards may change each year.
- \* Points are accumulated from October 1 to August 31st of each year. (IG Day typically kicks off the new year and we use the month of September to close out the previous cycle).
- \* Rewards can be collected at Intergenerational

